**Oops and Ouch scripts**

**Script 1**

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| *Main Activity: Part 1 Script:* |
| ***Person B:*** If you have some time when you finish your dinner I’d really appreciate some help with converting this word document into a PDF.  ***Person A:***I’m sorry, straight after dinner I’ll have to call my friend from school. She’s having a hard time this evening because of some horrible comments on her recent Insta post.  ***Person B:*** What horrible comments?  ***Person A:*** She tried posting a realistic photo of her acne to raise awareness and normalise it but people are being really mean. I feel quite sorry for her.  ***Person B:***Oh, that’s ridiculous. Your generation are such a bunch of snowflakes, no offense. She should get a grip and you should get your priorities straight. You can help me first and worry about that kind of thing later.  **Person A**: Why are you saying this? I do find that offensive. Am really upset.  **Person B**: You are right, am sorry, I shouldn’t have generalised all young people; I am stressed about this PDF as my boss needs it. |

**Script 2**

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| *Homework/Written task: Oops & Ouch dialogue:* |
| *You’re at the bus-stop on a hot day. An older person on the bench next to you strikes up a conversation with you.*  **PERSON:** You’re right to be sitting in the shade! It’s scorching today!  **YOU:** I know. I suppose this is global warming in action!  **PERSON:** You’re right. But I can’t stand this heat! You know, they say that by the year 2050 London will be as hot as Barcelona is now!  **YOU:** Well don’t worry, you’ll probably be dead by then!  **PERSON:** …. I suppose you’re right, but that was hard to hear!  **YOU:** Oh that came out all wrong, I didn’t mean it to sound so bad.  **Questions:**   1. What is the ouch here? Why is it an ouch?   -----------------------------------------------------------------------------------------------  -----------------------------------------------------------------------------------------------   1. Where is the oops? Why is it an oops?   -----------------------------------------------------------------------------------------------  -----------------------------------------------------------------------------------------------   1. Write out up to 5 more lines of dialogue showing how you think the situation could be resolved.   -----------------------------------------------------------------------------------------------  -----------------------------------------------------------------------------------------------  -----------------------------------------------------------------------------------------------  -----------------------------------------------------------------------------------------------  ----------------------------------------------------------------------------------------------- |